

CHRISTOPHER MESSER

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OBJECTIVE

As a detail-oriented problem solver with a passion for technology, I am eager to leverage my newly acquired skills in Information Technology from Asheville-Buncombe Technical College as I transition from a career in property management. My strong work ethic and adaptability make me an asset for an entry-level IT role within a dynamic organization that fosters growth and innovation.

PROFESSIONAL SKILLS

PROBLEM SOLVING

- Skilled in providing remote and on-site technical assistance
- Network design, security, and long-term sustainability
- Identifying potential risks and implementing proactive measures

COMMUNICATION

- 7+ years of experience in customer service role
- Traveled to local communities to give lectures on internet safety, and online scams
- Proven ability to develop and maintain positive relationships with clients
- Timely communication and addressing concerns promptly

TECHNICAL SKILLS

Microsoft Suite
Python
Google Suite
Zendesk
Java
SolarWinds
PC Building

WordPress
Google Analytics
HTML, CSS, PHP, MySQL
Windows, MAC, Linux
Teamviewer - Anydesk
GIT
Network Design



WORK EXPERIENCE

TECHNICAL SUPPORT SPECIALIST

Freelance | Sept 2016 - Present

- Experience in setting up, configuring, and maintaining local area networks (LANs), (WANs), and wireless networks
- Proficiency in analyzing complex business requirements, designing, and implementing effective IT solutions to improve efficiency and productivity.
- Skilled in providing remote and on-site technical assistance to clients and colleagues, troubleshooting software and hardware issues, and delivering excellent customer service.

PROPERTY MANAGEMENT

Brake/Messer Trust | Jul 2010 - Current

- Proven ability to develop and maintain positive relationships with tenants, ensuring timely communication and addressing concerns promptly.
- Experience in overseeing financial aspects of property management, including budgeting, rent collection, and maintaining accurate records.
- Skilled in managing property maintenance, repairs, and renovations to maintain asset value and enhance tenant satisfaction.

EDUCATION

ASSOCIATES OF SCIENCE - INFORMATION TECHNOLOGY

Asheville-Buncombe Technical College | Jun 2025 Est. Graduation

- 3.75 GPA
- Completing courses pertaining to Information-Technology

IT BASICS CERTIFICATE

Asheville-Buncombe Technical College | Mar 2024

- One year program of various IT courses
 - CompTIA-Networking Certification
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